

KIM Federated Service Network: Communication – Information – Media: Networked at all Levels!

The KIM Federated Service Network „Communication - Information – Media“ networks the services offered by the University Library, Computer Centre and the University Administration. KIM stands out with its high innovative potential and serves as a contact partner for IT questions of all kinds at the university. KIM continuously and dynamically develops and expands its activity fields.

KIM aims to provide user-orientated support to advance and enhance teaching, research and studies at the University of Konstanz. KIM focuses on services in the field of information delivery, knowledge transfer, knowledge management, communication and media usage to ensure that each target group gets the support services that it needs.

Specifically, KIM acts in various fields to support measures aimed at continuously improving the study and working conditions. This includes responsibilities like,



- consolidating and expanding the base services (e.g. expanding W-LAN network),
- providing electronic measures to support the teaching (e.g. e-learning),
- backing up the research by providing information and data (e.g. delivering literature and information),
- making the administrative activities more efficient, and
- facilitating access to and handling information of all kinds.

KIM has organised itself as a Federated Service Network headed by a management team made up of the Library Director, the Computer Centre Director, and the Director of the University Administration at Konstanz. The management team reports directly to the University Executive and is advised by various bodies. This organisational structure facilitates flexible cooperative structures, ensures that the university can respond quickly to change processes, and makes the most of the synergies that develop from concentrating resources across and beyond the individual institutions.

Further Information

Phone: +49 7531 88-2412 (Computer Centre)
+49 7531 88-2800 (Library)
E-mail: petra.haetscher@uni-konstanz.de

 www.kim.uni-konstanz.de

Contact

Further Information on the University Library

Phone: +49 7531 88-2871
Fax: +49 7531 88-3082
E-mail: information.ub@uni-konstanz.de

 www.ub.uni-konstanz.de

Consultation: Monday-Friday 09.00-18.00,
Saturdays 11.00-17.00
(Library Information Centre)

Further Information on the Computer Centre


Phone: +49 7531 88-3919
E-mail: support@uni-konstanz.de

 www.rz.uni-konstanz.de

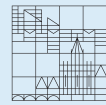
Consultation: Monday-Friday 09.00-12.30
(Library Information Centre)
Monday-Friday 14.00-17.00
(Computer Centre, V517)

Further Information on the KIM Federated Service Network

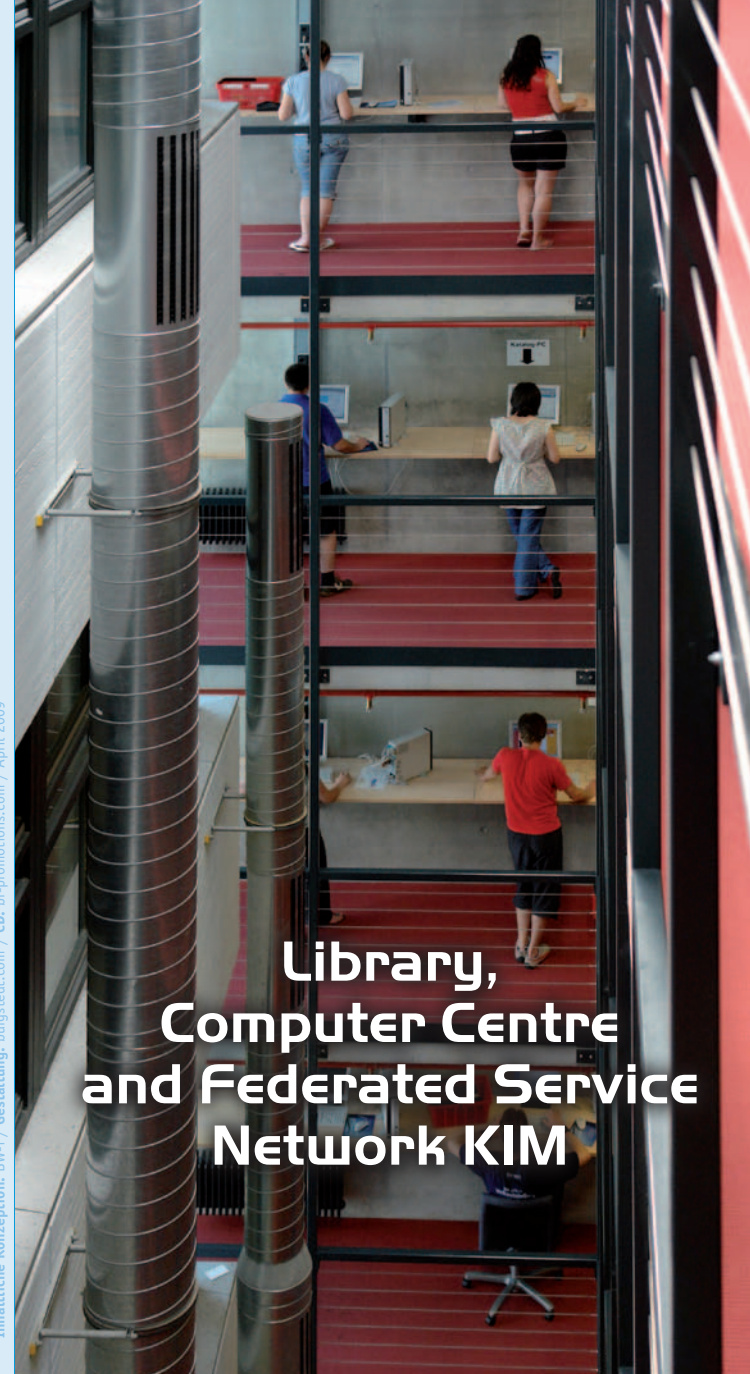
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Universität
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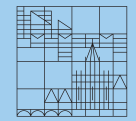


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Library, Computer Centre and Federated Service Network KIM

Universität
Konstanz



University Library – Excellent Stocks and Services – Read around the Clock!

The University of Konstanz Library provides students and staff with all kinds of support in their studies, research and teaching at this University of Excellence. And the library users really appreciate this. All the rankings of recent years have shown that the library regularly attains top-class positions. Indeed, the BIX library index placed Konstanz at the top of the table in 2008, after having come second in the previous four years.

With more than two million books, journals and other media, the library is of central importance to the university. Besides print material, the library naturally also encompasses a broad range of electronic journals, e-books, databases and films. Practically all the media are (almost) accessible 24 hours per day. The University Library is open from Monday 08.00 through to Friday 23.00 (day and night), while it opens from 09.00 to 23.00 on Saturdays and Sundays. A large proportion of the stocks can be borrowed during the opening hours.

Services for Students and Science

Come and study whenever you want to study – The library provides the best conditions for this. It offers well over 1,000 workplaces, of which more than 200 are equipped with computers, plus high-performance wireless LAN connections for your laptop. Any questions? The Library Information Centre and its academic subject specialists will be pleased to answer these. Perhaps you would also like to expand your information skills by taking one of the courses that the library offers? The library also helps you organise your theses and assignments more efficiently by providing several bibliographic management software tools for members of the university.

The library not only has impressive stocks and collections of literature and media, but also offers a broad range of services for research and teaching. These include Electronic Reserve Collections, the Full-Text-Server KOPS as an institutional repository, the e-learning platform ILIAS, electronic document delivery to your computer, professional advice by the academic subject specialists and a great deal more.

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Computer Centre – Count on Us!

The Computer Centre is the IT services hub at the University of Konstanz. It supports research and teaching by offering staff, students and guests a modern, efficient and user-friendly infrastructure.

The Computer Centre manages the university's IT infrastructure, offers students and staff access to e-mail, internet, video conferencing and co. and delivers numerous services. Furthermore, it manages more than 12,000 e-mail accounts, provides more than 13,000 network connections, ensures that the university remains linked up with the German Research Network via the high-speed connection and much more. Besides the infrastructure, providing support and advice for all IT users in the university, ranging from emergency support to specifically-targeted advice on designing tailor-made IT solutions, is dear to our heart. The Computer

Centre aims to offer sustainable and economical answers. This means satisfactorily meeting the user's interests by discussing these in detail, while at the same time guaranteeing users the greatest possible innovation and security.

Specifically, our services include providing spam-filtered e-mail accounts and disposable e-mail addresses, antivirus software, instant messaging, mailing lists, a data depot for sending large files, web hosting, workplaces in the computer pools, plus printing and scanning services, a software shop, server housing, remote access, W-LAN, conference services, security, video conferencing, electronic teaching evaluation and much more besides.

Our first-level support is the central contact point for questions of all kinds. Our Support Team is pleased to advise you and answer your questions. If more complex support is needed and you have to crack some really tough nuts, the support team will refer you to our specialists who will work with you on solving the problem.

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